



CARE HOME

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Our friendly, safe, award winning residential home in Nether Edge has a range of outstanding facilities, including en-suite rooms for both individuals and couples, with our home cooked dining menu and locally sourced ingredients that can be catered to any dietary requirements.

Our residents are happy!

Our dedicated activity co-ordinators arrange daily activities for all tastes and abilities including one-to-one companionship, trips/outings, chair aerobics, group activities, at-home crafts and entertainment, to make every day full and pleasant for all residents.



Single & double en-suite bedrooms



Hairdressing and nail salon



Bright, air-conditioned lounges



Private personalised bedrooms



Beautiful level gardens & conservatory



Accessible bath/shower room

Our 24-hour care ensures that all our residents are safe around the clock, with tailored care plans to suit individual needs. We have a chiropodist, dentist and optician who visit the home regularly to provide their services. We can also provide escorted hospital and GP visits if required.

**Award
Winning
Care**



- Person-tailored care
- Respite & short breaks
- Long-serving team of dedicated, friendly carers

Family Run

We are all driven by our enthusiasm for care. Whether it's in reception, activities, housekeeping, kitchen or building maintenance - everyone plays an important role. Many of our staff have been with us for over 20 years, and it's this team that makes our home a special place to live.

“

My mum is treated with care, dignity and compassion by everyone. She thoroughly enjoys the various activities and outings, she really feels at home.

Alison, daughter of resident

”



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Always there to care



HOME CARE

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Our **award-winning** residential care brought to your own home. Our flexible care is tailored to your individual needs, with a team of dedicated, long-serving carers to maintain your wellbeing at home.

Take the worry out of daily chores and tasks or larger jobs such as cleaning, decorating or appliance replacement.



24-hour care packages available to keep you at home longer.

Personal Care: Person-centred care to help with day-to-day activities



Dressing, Washing/
Bathing & Oral Care



Meal Preparation
or Delivery



Going to bed or
rising in the morning



Complex Care
(home for longer)



Medication Assistance



Continence Care

Domestic Care

Housekeeping such as laundry, vacuuming or commode cleaning.

Companionship

Companion care so that you can live a fuller life with individually matched carers to spend social time, go shopping, assistance with appointments or anything else that you might need.

Special Care

Caring for our clients is a privilege and we are there for you in your time of need, even at short-notice. We can help you cope with partnership and intervention care, complex care such as support with hospital discharge, rehabilitation assistance or complex dietary needs.

“

All of the carers are friendly, caring and go the extra mile. Carers are all considerate of my father's mental health needs and give him a level of control with prompting and guidance.

Lynne, daughter of Home Care client

”

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MEANINGFUL
COMPANIONSHIP

MEANINGFUL COMPANIONSHIP

Twelve Trees Care is a family-owned care provider in Sheffield, who pride ourselves on providing bespoke high-quality person-centred care and meaningful companionship to our clients. We work closely and train with organisations such as the Sheffield Dementia Alliance and Sheffield Royal Society for the Blind to further enhance our services.

Our care team are trained to help stimulate memories and conversations, enabling clients to re-live happy experiences and reminisce on times gone by. This is all tailored to our clients' specific interests, whilst also supporting their needs.



With over 25 years' experience in the health and social care industry, we understand that those who live alone may experience feelings of loneliness and isolation, which can have a significant impact on health and well-being. We can support our clients and their families with a variety of activities or attendance at events, thereby greatly improving the quality of someone's life.

Does your loved one have a long-standing interest in either Sheffield Wednesday or Sheffield United?

We can arrange visits to the football grounds or look at some old footage of games they might have previously enjoyed. Would they prefer a trip to watch the Sheffield Tigers? Or even a game of chess? We can arrange both, along with footage of a wide variety of sporting activities to be enjoyed in the comfort of their own home.



Do you have a family member with an interest in a particular area of Sheffield?

We can visit them at home to reminisce with some then and now photographs to help stimulate happy memories. We can arrange accompanied visits to various local sites such as Chatsworth House, the Botanical Gardens or Lady Bower. We can even go for a wander around the garden centre, stop for a coffee and a cake, or head to the Millennium Gardens in the City Centre.

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Is your loved one a musician, artist or a fan of the theatre?

We can help them with a play list of their favourite music, take a trip to a concert at the City Hall, visit a gallery, or help them to enjoy a night at the theatre. We can also help with trips to the cinema, popcorn included, or bring with us their favourite movies, including the good old black and white ones.



For those with mobility issues, we have our own wheelchair accessible transport. We can help clients get to those important medical appointments and the events or activities they are interested in. As you can see, we have a wide variety of choice available to suit the needs and

preferences of our clients. We'll work with you to pick the times and days that suit the best. Our fully trained staff can be flexible so if you'd prefer them not to wear a uniform, that's ok with us. Our aim is to enrich the lives of our clients and their families, making sure everyone is comfortable.



Were cars or motorbikes the hot topic in your house? Did your loved one previously work within the engineering sector?

We can arrange for our care team to accompany them for a visit to a motor bike or car showroom, or even an engineering workshop. The atmosphere associated with a traditional workshop may evoke memories of times gone by, and being surrounded by cars or motorbikes may spark conversations about their past.



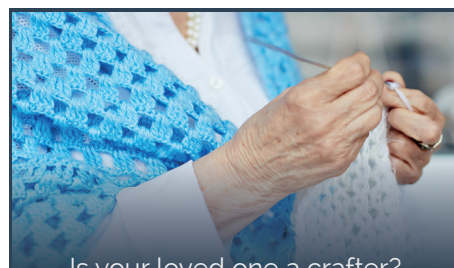
Do you have someone in need of pampering?

We can help by taking them on a trip to the salon or hairdressers.



Would your loved one enjoy spending some time in the kitchen?

We can bring along easy-to-use recipes and all the ingredients to help create a meal/bake a cake.



Is your loved one a crafter? Would they enjoy some card making, knitting or painting?

We can bring a variety of crafting kits to your home, help clients to make handmade cards, paint by numbers or adult colouring books.



**Sheffield
Dementia
Action
Alliance**



**Sheffield
ageUK**

If you are interested in finding out more, or if we can help you and your loved one with meaningful companionship, please do get in touch. We would be delighted to work with you.



LIVE-IN CARE
AT HOME

LIVE-IN CARE AT HOME

This service is available short term, to help cover holidays at home, as support to help you return from hospital, and longer term care.

Our award-winning live-in care is available on a 12 and 24 hour basis, so that you can stay at home longer. Our live-in carers give you or your loved ones specialist support, in the comfort of your own home.



Having a live-in carer is a big decision and it's important that the carer is a good match based on interests, experience and personality. So, you can be sure that, not only will you have the highest level of care to support independence, but you will also be gaining a friend as well.



Keep your independence
and stay at home longer



Have a friend at
home



Couples can remain
living together at home



Minimal disruption
of lifestyle



Familiar surroundings



Family portal

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Family Portal

Our family portal brings a host of information together to view, including details about medication, activities carried out during a care visit and any vital information the carer feel needs to be noted.



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RESPITE AT HOME

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Including emergency respite for your peace of mind

Caring for a loved one can be a full time job. Do you need a break, but don't want the upheaval of moving your loved one to a care home or other service for respite? We can offer a respite at home service to allow your loved one to remain in familiar surroundings, sleep in their own bed and maintain their routines. Our emergency respite service is available at short notice if your carer is taken ill, suffers an accident or any other unforeseen circumstance.



How does it work?



Home Visit

We will come and visit you at your home to discuss your requirements for the service.



Care Plan

A full person centred care plan will be developed by our Senior Care Team.



Service Start

We will work with you to allow you to choose a time that is appropriate for you for the service to start.



Home Packages

Respite at Home packages are bespoke for each client, with a full quote being provided, depending on the length of time required.



Service Available

The service is available for a minimum of 24 hours up to six weeks at a time.



Family Portal

Our family portal brings a host of information together to view, including details about medication, activities carried out during a care visit and any vital information the carer feel needs to be noted.

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LIVE-IN CARE

We can offer Live-in Care services to allow your loved one to be cared for at home, in familiar surroundings and maintain their routines. We can also support with home cooking and domestic duties.



How does it work?



Home Visit

We will come and visit you at your home to discuss your requirements for the service.



Care Plan

A full person centred care plan will be developed by our Senior Care Team.



Live in Care Packages

Live at home packages are bespoke for each client, with a full quote being provided, depending on the length of time required each day.



Service Available

Our carer will come and live in to support your loved one in their own home.



Service Start

We will work with you to allow you to choose a time that is appropriate for you for the service to start.



Family Portal

Our family portal brings a host of information together to view, including details about medication, activities carried out during a care visit and any vital information the carer feel needs to be noted.

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RESPIRE

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Sometimes you just need a bit of time away to have a break. We offer respite at our lovely home in Nether Edge, whether it's just a break or you're going through a transition, we welcome you to take respite with us.



Loved ones can take a moment to regroup, socialise with people and carers, enjoy new experiences, or simply have a change of scenery.



Personal Care



Activities



Companionship



24 Hour Care



Cooked Meals



Medication Support

A safe and welcoming environment, with your personally designed care plan, so that you can rest easy and enjoy your stay.

We also help you and your loved ones with temporary support to help you recover from planned or unplanned hospital stays, or emergency cover if your carer needs to take time off.

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DAY CARE

DAY CARE

We welcome you to spend the day with us at Twelve Trees. We are always doing something, whether it be an activity in the home such as baking, chair aerobics, games day or a visiting entertainer. We also have trips out, both locally for a coffee, or a bit further afield such as Cleethorpes or Chatsworth.



If you're not in the mood for a group activity we can also arrange one-to-one companionship with one of our caring activities team members.



Home Cooked Meals



New Friends



Individual Activities



Group Activities



A study in AgeUK.org found that elderly people who spent time in day-care felt less lonely and saw improved mental wellbeing. The same study also found that day care attendance has the potential to significantly contribute towards improving quality of life for older adults.

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ACTIVITIES

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At Twelve Trees, living a rich and active lifestyle is an important part of maintaining quality of life. Our activities provide our residents with a variety of outings as well as physical and social activities in the home.



Group Activities



Trips/Outings



Pet Therapy



Aerobics (chair)



One-to-One



Entertainers



Games, Crafts and Baking

Having a choice of activities or social interaction provides an enjoyable and meaningful life. Flexible one-to-one time also gives you the option to take part in an activity specially chosen by you in advance or on the day.

Or, if you just want some company or leisurely conversation, our carers are always delighted to spend some time, just the two of you.



Structured days are happier days



Therapeutic recreation reduces depression

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